

## YOUR GO-TO CONTACT LIST FOR

# ALTERNATIVE DELIVERY AND REMOTE LEARNING

## ISSUES WITH COURSELINK

If you or your students are having trouble with CourseLink such as: setting up the tools, submitting assignments, quiz issues, accessing Virtual Classroom, need assistance setting up final online exams, adding extra time for students for quizzes and exams, or anything else CourseLink related contact them at:

**Phone: 519-824-4120, ext. 56939**

**Toll Free: 1-866-275-1478**

**Email: [courselink@uoguelph.ca](mailto:courselink@uoguelph.ca)**

## VIRTUAL COACHING FOR MICROSOFT TEAMS AND ZOOM

Use Teams for virtual labs, group work, or small sized lectures. and Zoom use for large sized lectures including breakout rooms for discussions. Need help? Contact us:

Gene Carney or Jacob Hrajnik

[gene.carney@uoguelph.ca](mailto:gene.carney@uoguelph.ca)

[jacob.hrajnik@uoguelph.ca](mailto:jacob.hrajnik@uoguelph.ca)

## USE LIBRARY VIDEOS

Library Services provides access to streaming video resources. These videos can be linked in full, or as a selected video clip, in CourseLink since the subscriptions comply with copyright for educational purposes. If you need assistance locating videos on a particular topic, or support for creating a video clip, please contact [ghlib@uoguelph.ca](mailto:ghlib@uoguelph.ca).

## CONSULTATIONS ON COURSE ALTERNATIVE DELIVERY

If you need support with best practices, pedagogy, and finding the right learning technologies to fit your course contact us:

Dr. Victoria Chen or Dr. Matthew LaGrone

[victoria.chen@uoguelph.ca](mailto:victoria.chen@uoguelph.ca)

[matthew.lagrone@uoguelph.ca](mailto:matthew.lagrone@uoguelph.ca)

## CREATING MICRO LECTURES OR INSTRUCTIONAL VIDEOS

Pre-record short audio clips and slides using voice over PowerPoint or Zoom. You can add quizzes and polls into your pre-recorded videos using Panopto <http://uofgh.ca.panopto.com/>

Contact [victoria.chen@uoguelph.ca](mailto:victoria.chen@uoguelph.ca)

## VIRTUAL LABS

List of virtual lab websites compiled by OpenEd <https://opened.uoguelph.ca/instructor-resources/resources/Virtual-Labs.pdf>

## INSTALL SOFTWARE

You and your students can download Microsoft Office, and program specific programs such as SPSS and Adobe <https://www.uoguelph.ca/acts/software-and-hardware>

If you run into issues, contact [acts@uoguelph.ca](mailto:acts@uoguelph.ca)