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**Family and Community Social Services**

**Resume Sample**

**MARK MATHESON**

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**YOUTH WORKER**

* **Energetic Youth Worker:** Dependable and energetic social service worker with experience working in non-profit organizations, nursing homes, mental health clinics and employment services. Strong grasp of theoretical knowledge and applied skills of public policy, early prevention and community development.
* **Youth Advocate:** Commitment to improve youth experience. Skilled at communicating with youth through active and engaging workshops. Strong knowledge of issues facing homeless and street-involved youth and community resources available
* **Friendly Team Player:** Friendly and reliable colleague with a relationship-based approach. Experienced working with various individuals in multiple languages (English & Italian)

**Technological Competencies:** Microsoft Office Suite (including Publisher) | Social Media

**EDUCATION**

**University of Guelph Humber |** Toronto, ON **Sept. 2015 – Apr. 2019**

University of Guelph

* **Honours Bachelor of Applied Science in Family and Community Social Services**
* *Highlighted Coursework***:** Early and Middle Childhood Development, Developing a Culturally Sensitive Practice & Social Issues and Social Environments

Humber Institute of Technology and Advanced Learning

* **Social Service Worker Diploma**

**FIELD PLACEMENT EXPERIENCE**

**Youth Worker Intern - Placement Sept. 2018 – Apr. 2019**

The Salvation Army | Toronto, ON

* Increase community engagement by coordinating and implementing delivery specific services such as charity events
* Facilitate 4 workshops on life skills and employment skills for 8-12 youth
* Maintain program statistics for program evaluation and research
* Enhance community knowledge about The Salvation Army by hosting promotional booths at fairs

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Job and Placement Portal: ghworks.guelphhumber.ca

**Community Support Worker – Placement Sept. 2017 – Apr. 2018**

Elizabeth Long-term Care | Toronto, ON

* Supported elderly clients with daily activities including bathing, showering, dressing and meal preparation
* Boosted activation therapy and social activity attendance by motivating patients and families through engaging conversation
* Coordinated bonding exercises for the elderly residents

**Addiction Support Intern – Placement Jan. 2017 – Apr. 2017**

Riverdale Centre for Addiction and Mental Health | Toronto, ON

* Assisted with room booking for group workshops
* Assisted with the organization, compilation and accuracy of client files
* Responded to online and telephone inquiries

**WORK EXPERIENCE**

**Career Counselor Assistant Sept. 2016 – Apr. 2017**

Youth Employment Services (YES) | Toronto, ON

* Conducted 30 client pre-screening interviews to identify their employment history and career goals
* Matched client to job opportunities by reviewing their interests and experiences and coordinated job interviews with employers
* Implemented 5 career workshops and presentations to enhance youth knowledge about job search strategies

**Summer Camp Counselor May 2016 – Aug. 2016**

Wheaton Elementary School | Toronto, ON

* Planned weekly activities for 10-12 campers ages 5-9 years old
* Created and sent a weekly newsletter to inform parents about planned activities and events
* Lead classes in arts and crafts, creative writing and outdoor games

**VOLUNTEER EXPERIENCE**

**Child and Youth Mentor Mar. 2018 – Aug. 2018**

The Peer Project | Toronto, ON

* Provided support to at-risk children ages 6-15 years old on a one-on-one basis
* Assisted children and youth with Math and English homework

**Youth and Community Outreach Volunteer Apr. 2018 – Jan. 2017**

The Dam | Toronto, ON

* Assisted in the planning and implementation of youth community activities
* Improved and maintained social media presence on Facebook and Instagram to promote youth and community projects

**CERTIFICATION**

**CPR Level A,** St. John Ambulance – Mar 2016

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