If WebAdvisor is not allowing you to open the Select a Service page, follow the steps below:

1. Open a private browser (instructions below).
2. Clear your cache: https://uoguelphca.sharepoint.com/sites/ccs/SitePages/cache.aspx

Open a Private Browser:

Google Chrome:
- Click the three dots at the top right of the window. Select New Incognito Window.
- Use the keyboard shortcut Ctrl-Shift-N (Windows) or Command-Shift-N (macOS).

Microsoft Edge:
- Click the three dots at the top right of the window. Select New InPrivate Window.
- Use the keyboard shortcut Ctrl-Shift-N (Windows) or Command-Shift-N (macOS).

Mozilla Firefox:
- Click the three dots at the top right of the window. Select New Private Window.
- Use the keyboard shortcut Ctrl-Shift-P (Windows) or Command-Shift-P (macOS).

Safari:
- Click File in the top menu bar. Select New Private Window.
- Use the keyboard shortcut Command-Shift-N.

Help

For more assistance with WebAdvisor, call Guelph's central IT, Computing & Communications Services (CSS).

Type of Support	Contact Information	Regular Hours
Live Chat	Chat live with the CCS IT Help Centre. Please use the blue chat icon - "Chat Live with Us" - on the bottom right corner of every CCS web page. If you are using the live chat outside of our office hours, please complete the offline form which will send us an email. For privacy information, visit the website Chat Privacy.	Mon-Fri: 8:30 a.m. to 8:30 p.m. Sat/Sun: 11 a.m. to 5 p.m.
Email	Send your questions to IThelp@uoguelph.ca and we will reply within one to two business days. During busy periods, response time may be increased. If you have an urgent issue, please contact us by phone.	Mon-Fri: 8:30 a.m. to 8:30 p.m. Sat/Sun: 11 to 5 p.m.
Phone	Phone us at 519-824-4120 Ext. 58888. Exceptions to our regularly scheduled hours will reflect University closures.	Mon-Fri: 8:30 a.m. to 4:30 p.m.